

Curetis, is a molecular diagnostics company based in Holzgerlingen near Stuttgart, Germany, and a wholly-owned subsidiary of OpGen Inc (Gaithersburg, MD, USA – Nasdaq Ticker: OPGN – www.opgen.com),

Curetis specializes in the development, manufacture and commercialization of reliable, fast and cost-effective solutions for the diagnosis of serious infections. Our Unyvero product line allows for the detection of pathological microorganisms and their antibiotic resistances in a variety of different patient samples within a few hours — a process that takes days or even weeks with other procedures. Cartridge-based tests for pneumonia as well as for implant and tissue infections, blood cultures, urinary tract infections and intra-abdominal infections are currently being manufactured and distributed internationally for the Unyvero platform. Curetis has an attractive R&D pipeline of novel platforms and tests.

At the earliest possible time, we are looking for a

## Clinical Application Specialist (m/f/d)

working at our location in Holzgerlingen near Stuttgart, Germany. This is a permanent and could be in part time or as full time position.

### Your Responsibilities...

- » Customer Support: 1<sup>st</sup> and 2<sup>nd</sup> level support and technical support
- » Customer Service: timely provide service to customers and as applicable distribution partners including but not limited to system installations and updates
- » Complaint Handling: Execute all customer/distribution partner facing aspects of the complaint handling process
- » Market Surveillance: systematically gather customer/distribution partner and market feedback and competitive e intelligence to support post market surveillance, product life cycle management
- » Study Report: Ensure adequate support of CE-IVD performance evaluations, post launch
- » Process Improvement: Contribute to the development, implementation and continuous Improvement of lean, effective and compliant Customer Service & Support processes
- » Compliance: Comply with Curetis' Code of Conduct and all applicable laws and regulation in the execution of CAS duties
- » Establish and maintain effective working relationships with distributors and other members of the Curetis team

### Your Qualification & Experience...

- » A university degree in the natural sciences or a similar qualification (e.g. as a lab technologist) with 3-4 years of relevant professional experience with IVD products
- » Professional experience in the field of microbiology and/or molecular biology applied to microbiology
- » Independent, structured and self-motivated way of working

**Curetis GmbH 1509134****Clinical Application Specialist (m/f/d)**

- » Excellent communication skills, confident technique presentation
- » Excellent problem solving skills
- » Business oriented
- » Able to present clinical information to group of clinicians and laboratory staff
- » Team player with a hands-on mentality when focusing on customer requests
- » German native speaker and excellent spoken and written knowledge of English
- » The ability and willingness to travel both domestically and internationally.

**Your Benefits...**

- » A varied and exciting challenge in one of the most innovative and rapidly growing segments of the healthcare industry
- » A dynamic global company with short decision pathways and a flat hierarchy
- » An attractive and competitive compensation package

We look forward to receiving your detailed application in English. Please include the respective reference number 1509134 for the position you are applying for and preferably submit it electronically to [hr@curetis.com](mailto:hr@curetis.com)

**Postal address:**

Curetis GmbH  
Human Resources Department  
Max-Eyth-Straße 42  
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Germany